

BON BINI CONDOMINIUM APARTMENT INC.

Pipelining Technologies, Inc.
1616 N. Fla. Mango Rd. #C-11
West Palm Beach, FL 33409

Dear Mike, Bill, and James,

I wanted to send a special thank you with regard to the pipelining project recently completed at the Bon Bini. This was the smoothest project I have ever been on, and I have been on quite a few. It is not always easy to satisfy everyone, but our residents loved your crew!!

James you are an amazing supervisor and you kept us extremely well informed so that we could communicate frequent and timely updates to the residents. You were excellent to reach out when you needed the Board to weigh-in as well as when you had specific concerns. The crew Christian, Mike, Evan, Loren, Danny, and AJ were also great. They worked hard and completed the job early -- plus they were extremely respectful and responsive. We did not receive a complaint from a single resident. This says a lot about your organization and the professionalism of the crew you sent to the property.

Bill you were attentive to the end -- not just prior to the "sale". I always appreciated the speed with which you responded when I sent emails or called. You were educational in your approach and provided detailed information about the process in general as well as what we should expect once the project was underway.

My condo was flooded with raw sewage in 2006 due to issues with the aging pipes, and I had to gut one half of my unit. To say the least -- it was a traumatic experience and I cannot begin to tell you how relieved I feel now the job is complete.

I am a big fan and will happily serve as a reference should you ever want/need one. Please feel free to share this letter with prospective clients.

Regards,

Karen Braverman
President Bon Bini

