

# ***Royal Park Condominium Apartments, Inc.***

119 Royal Park Drive #1A, Oakland Park, FL 33309

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www.rpcondos.com

August 15, 2013

To Whom It May Concern,

As the acting agent and property manager for an eighteen acre, twenty-one building condominium association, I ran into numerous problems with our forty-year piping system. In keeping with position, it was my fiduciary responsibility to assure that Royal Park Condominium Apartments had up to date plumbing at a competitive price that did not cause a sharp increase in the owner's maintenance.

After attending the Miami HOA-Condo Expo mid 2012, I had discovered a company called Pipeline Technology. Their insight to relining pipes versus replacing them was genius and intrigued me, as re-piping eighteen acres was proving to be a major overhaul and headache.

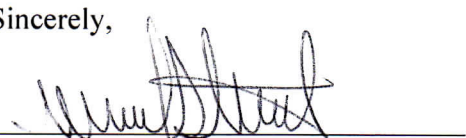
Each and every single person from the Pipeline Technology family made sure to answer all my questions, working closely at each interval to explain the process and ensure that matters were transparent enough to even my residents. Once we opted to sign the contract, there was not a day that went by where I was not in contact with at least one member from Pipeline Technology and constantly kept up to date on the project.

From the owners of the company down to each and every single foreman, each member was professional and gregarious with my staff and residents. Constant communication and openness allowed for each situation to be dealt with accordingly and guaranteed assurance the project was being unfolded as planned. Even during unforeseen problems, Pipeline Technology's team worked with my staff diligently to resolve any issues and keep the normal day-to-day life from any interruptions to the community.

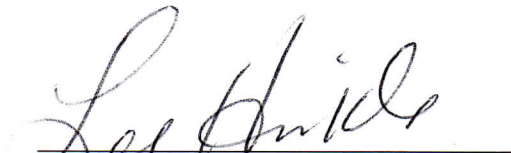
It is my greatest opinion that any association or firm that opts to use the Pipeline Technology's services will be in the best care, as they are a leading company which delivers prime comfort in knowing the job will be done efficiently, on time and with amazing craftsmanship.

If you should have any questions or concerns, please do not hesitate to contact me at 954.234.1710.

Sincerely,



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Lee Hinkle  
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