



Lake Towers Association, Inc
250 Bradley Place
Palm Beach FL 33480

October 13, 2016

Pipelining Technologies, Inc
1616 N Florida Mango Rd
C-11
West Palm Beach, FL 33409

Dear Craig:

I wish to relay a sincere thank you to you and your fantastic crew, Mike & John Beine and John Shields. As you may know, I was excited but apprehensive about this project. I was totally unfamiliar with the pipe lining process but knew it was a necessity. And in the very capable hands of your men, the job went quickly and smoothly.

All three men included me in all aspects of the project from checking and cleaning the vent, to preparing and installing the lining, etc. Mike took great care in explaining the process to me so that I understood, and even encouraged me to watch the installation process. He made suggestions and recommendations for a more efficient work environment, especially for preparing the lining, should Lake Towers need to line other verticals in the future. Mike & John Beine and John Shields were professional, proficient, and courteous to me, residents and with my immediate in-house crew. I really can't say enough about them, they were great.

I also wish to commend William Pedersen for his assistance prior to the lining project. He too took great care to educate and teach me all about the process and steps in getting this project off the ground.

I would gladly recommend Pipelining Technologies, Inc. to any building needing this type of maintenance.

Sincerely,

Jeannie Carroll, LCAM
Lake Towers Association, Inc.

Cc: William Pedersen