

**OLD PORT COVE CONDOMINIUM
ASSOCIATION THREE, INC.
124 LAKESHORE DRIVE, #231
NORTH PALM BEACH, FL 33408**

Dec 2, 2016

To Whom It May Concern:

I highly recommend Pipelining Technologies company. Our condo was challenged by an odor issue impacting one stack of our condominium on and off over the last six months. Before Pipelining Technologies arrived to rescue us, we had two other plumbing companies try to find the problem unsuccessfully. Thus, they could not offer a solution.

In order not to repeat the past, I visited two other condominiums where Pipelining Technologies were doing major work. Both managers agreed that this company would solve our problem. They shared Pipelining Technologies professionalism, their clear work plan and communication skills in keeping everyone informed as the project moved along. Pipelining Technologies came highly recommended.

On our first visit, William from Pipelining Technologies listened carefully to our problem, offered some thoughts on the issue and guaranteed us that they would find the issue(s) and solve the problem. They would not leave us until the problem was solved. Our odor issue seemed to have its own timetable though which created some unique challenges. As a result, Pipelining Technologies came out several times. On every occasion, the team was professional, respected our property and provided polite and courteous answers to owners whose units were impacted. Given the level of frustration of these unit owners, we could not have asked for a more compassionate team.

The team was thorough in their investigations. We addressed issues step by step seeking a solution. Michael Wilson, the CEO, arrived at the last visit to review the situation in detail and conduct another smoke test at no cost to us. This is a company that goes above and beyond to solve the problem. He provided us with technical guidelines that fit the structure of this building that we can give to plumbers in the future. I would highly recommend this company. We are very appreciative of their support.

Sincerely,

Jackie O'Meara
President of the Quay South Board