Villa d' Este

2665 North Ocean Boulevard, Gulf Stream, FL 33483-7364 561-278-0990 • Fax: 561-278-2129 August 3, 2016

Mr. Craig Underwood

Pipe Lining Technologies, Inc.

1616 North Florida Mango Rd., Suite C-11

West Palm Beach, FL 33409

Dear Craig,

I would indeed be remiss if I didn't take a few minutes to write you and say how please Villa D' Este is with Pipe Line Technologies.

Congratulations on the superb job the company does training its technicians. Danny and Rashad, who were here through the duration of the project, displayed professionalism that was beyond reproach: knowledgeable, tidy and courteous; a true testimonial to Pipe Line Technologies.

As you certainly understand this was no easy task; it required attention to details, skill, maturity, patience and the occasional explaining to the not-so-knowledgeable manager in the simplest terms what has happened. Danny and Rashad excelled in all areas.

If ever I can recommend a company for a pipelining project Pipe Line Technologies will be at the top of the list.

Very sincerely yours,

John M. Klingel LCAM

Manager, Villa D' Este